



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

# WHERE EVERYONE BELONGS

Membership Handbook

SUMMERVILLE FAMILY YMCA

# WELCOME TO THE SUMMERVILLE FAMILY YMCA!

The Summerville Family YMCA is a charitable, nonprofit organization committed to strengthening communities. The Y is a unique organization of community members joined together by a shared commitment to nurture and develop our youth, promote healthy living, and social responsibility.

This Member Handbook will help guide you through the facilities, policies and programs the Summerville Family YMCA offers. We hope it helps you enjoy your membership. But please, don't stop with these pages. Talk to staff and volunteers to find out more information and more ways you can become involved with your YMCA.

Thank you for choosing the Summerville Family YMCA, where our mission is **to be a community cornerstone that puts Christian principles into practice through programs that build healthy spirit, mind and body for all**. We invite you to join our programs, volunteers, and the caring spirit of our organization as we make our community a healthier and happier place!

## STAY CONNECTED

Download our Mobile App **and** use it to check in, view schedules and much more! Search "Community Connect" in your App or Google Play store. See Member Services for the facility code. Be sure to Like and Follow us on Facebook and Instagram!

## ANNUAL CAMPAIGN

The Summerville Family YMCA seeks to ensure that everyone has the opportunity to participate in programs and services that assist them in living healthier and fuller lives. We invite you to participate in our Annual Campaign to give the gift that will make a difference in someone's life. Your donation will have a meaningful impact right in your own neighborhood. Please stop at the Welcome Center of any of our locations for a pledge form or you can contribute directly online at [summervilleyymca.org](http://summervilleyymca.org).

## MEMBERSHIP FOR ALL

The Y's Financial Assistance program ensures that membership and programs are available to everyone in our service area regardless of their financial situation. The program is supported by contributions to our Annual Campaign.

## HOURS AND LOCATIONS:

### Downtown YMCA

#### H.P. Compton Wellness Center

208 West Doty Avenue  
Summerville, SC 29483  
843-486-1464

#### Operating Hours

Mon – Thurs	5am – 8pm
Friday	5am – 8pm
Saturday	7am – 5pm
Sunday	12pm – 5pm

\*pool hours may vary

#### Amenities and Programs

- Cardio Equipment/Weights
- Child Development Center
- Group Fitness
- Gymnastics\*
- Indoor Pool
- Parent's Night Out
- Personal/Small Group Training
- Spinning/Indoor Cycling
- Summer Camp
- Swim Lessons
- Youth Teen Room

### John Tupper

#### Gymnastics Center

205 W. Richardson Avenue  
Summerville, SC 29483  
843-821-2727

### YMCA at the Ponds

101 Pottery Circle  
Summerville, SC 29483  
843-771-2934

#### Operating Hours

Mon – Thurs	5am – 8pm
Saturday	7am – 5pm
Sunday	12pm – 5pm

#### Amenities and Programs

- Basketball Gym
- Cardio Equipment/Weights
- Child Development Center
- Group Fitness
- Personal/Small Group Training
- Pickleball
- Spinning/Indoor Cycling
- Summer Camp/Holiday Camps
- Youth Teen Room
- Youth Sports

### Oakbrook YMCA Program and Recreation Complex

900 Crosscreek Drive  
Summerville, SC 29483  
843 -821-1028

#### Amenities and Programs

- Adult Sports
- After School
- Little Learners
- Summer Day Camp/Holiday Camp
- Swim Lessons/Swim Team
- Outdoor Pool
- Youth Sports

### Administrative Offices and Mailing Address:

140 South Cedar Street  
Summerville, SC 29483

## MEMBERSHIP INFORMATION AND BENEFITS

**Membership Categories and Definitions:** All membership types include full access to all three Summerville Family YMCA branches, member pricing on programming, a family environment, and unlimited group exercise classes.

- **Family:** Defined as two adults living in the same household, and their legal dependents (under 26). Includes use of Child Development.
- **Family Plus:** Defined as Family membership + additional adult, for fee of \$10/adult living in the same household. Includes use of Child Development.
- **Adult:** Defined as one adult, age 26-64.
- **Senior:** Defined as one adult, age 65 years of age and older.
- **Senior Plus One:** Defined as two seniors, both age 65 years of age and older, for an additional monthly fee of \$10.
- **Young Adult:** Defined as one young adult, age 18-25.
- **Teen:** Defined as one Teen, age 13-17. **A parent/guardian must be present at the time of sign up.**

### Nationwide Membership Program

Nationwide enable active, full-facility members to visit any participating YMCA throughout the nation at no extra charge. As a Y member you are now entitled to YMCA use at any participating YMCA facility throughout the nation at no extra charge. Simply present your YMCA membership card and photo ID at any participating YMCA. Members must use their home branch at least 50% of the time in order to stay an active member at that location. There is a fee of \$7/ family fee for the use of Child Development for Nationwide members.

### Health and Wellness

The Ponds and Downtown Family Centers each offer a variety of Wellness options to make your workouts more enjoyable, more efficient, and help us achieve our mission of Healthy Living. Inquire on the Wellness Floor or at the Welcome Desk for more information on Myzone, Les Mills, Peak Group Training, Kick Start, Group Fitness, and Personal Training.

**Class Reservations:** All Group Fitness, Child Development and Indoor Pool swim require a reservation. Sign up online ([summervilleyymca.org/schedule](http://summervilleyymca.org/schedule)) and using our Mobile App!

### Lockers

Lockers can be used for the day or rented monthly. A small locker can be rented for \$5/month and a large locker can be rented for \$10/month. Members and guests must provide their own locks.

### Rentals

Facilities are available for rent. Please see the Welcome Desk for more information.

### Child Development

Child Development is available to those members that are active on a Family Membership plan. You may drop your child(ren) off in Child Development for up to 2 hours a day while you exercise or participate in programming.

# MEMBERSHIP POLICIES

## Joining Fee

All new members are required to pay a joining fee, which is nonrefundable. Joining fees are used toward the upkeep and maintenance of the Y building and equipment. Memberships lapsing more than 30 days are assessed the joining fee.

## Guest and Potential Member Policy

Guests are always welcome at the YMCA! The Summerville Family YMCA welcomes guests 13 years and older to use the facility. Guest must provide valid ID and sign the guest waiver (13-17 year olds must have a waiver signed by a parent/guardian). There is a guest fee of \$5 if a guest comes in with a Summerville Family YMCA active member. This is only allowed three times a year. A \$15 guest fee is applied for any non-YMCA Members with no-max per year.

## Payment and Return Policy: We have two options available.

- Draft: Members can draft their membership fees monthly from a checking account, savings account, debit or credit card. Should your draft be returned to us for any reason, you are responsible for the draft payment and a \$30 Service charge in addition to any fees your bank may charge.
- Semi Annual or Annual Paid in full Membership: Members can pay the full amount (6 or 12 months) at time of registration.

## Membership Renewals and Joining from another YMCA

If a member renews membership within 30 days after terminating, they may be readmitted as a continuing member, but past membership dues must be paid to keep the membership continuous. If more than 30 days have elapsed, membership will be subject to re-joining fees.

The YMCA will waive the joining fee of members in good standing relocating from other YMCAs. Verification of membership in good standing from the previous YMCA will be required. Membership and its privileges shall not be transferred from one person to another. Please see the welcome center if you wish to relocate your membership to another YMCA Association.c

## Change of Information

Any changes to your current membership information, address, bank information, adding or deleting members requires a 30-day notice. If you draft from a debit or credit card and receive a new card, please remember to visit Member Services to update your card information.

## Termination of Membership

The Summerville Family YMCA requires a 30-day written notice to cancel a current Y Membership. If less than 30 days, your membership will be drafted one more time, at which you will have access to the facility for the remainder of the month. Members have 30 days to rejoin without being charged the re-joining fee.

Membership privileges may be suspended or terminated due to nonpayment after 60 days. The YMCA reserves the right to terminate, suspend, or revoke membership for any person based on misuse or misrepresentation, or violations of the Member Code of Conduct. A person whose membership has been suspended or revoked shall not be able to participate in any other YMCA program during the period of suspension or revocation.

## Membership Cancellation & Fee-Based Programming

Membership has its privileges! To experience the benefits of member pricing, members must be active both when registering and participating in programming. Program participants who cancel their membership before or during the registered program will be charged non-member pricing.

## Membership Hold

Members may temporarily suspend their membership—for a minimum of one month and a maximum of six consecutive months during a one-year period. A monthly fee of \$10 will be paid for the duration of the hold period. Annual memberships may be put on hold by paying the monthly fees of \$10 up front. Provided written notice, the \$10 will be waived for medical reasons or military deployment. To put a hold on your membership, visit Member Services.

## Membership Cards

All YMCA members must present their membership card to use facilities and enjoy member privileges. If lost, a replacement card may be obtained for \$2. There is an option for your barcode to be sent to your phone. Please inquire at the Welcome Center.

## Valuables

Do not leave valuable in your car or in your locker unsecured. Please bring your lock and take it with you each day. The Summerville Family YMCA is not responsible for lost, damaged, or stolen property.

## Pool Attire:

1. Suitable material
  - a. A polyester type material that does not hold or retain water is courage, while cotton type material is to be avoided.
  - b. The attire should be hygienic and clean.
  - c. Swimmers should shower prior to entering the pool.
2. Inappropriate Attire:
  - a. thong bikini bottoms
  - b. basketball shorts
  - c. sports bras/regular bras
  - d. shorts
  - e. sweatpants
  - f. cut-off or cargo shorts
  - g. male/female underwear and/or men's boxers

## MEMBER CODE OF CONDUCT

The Summerville Family YMCA is committed to providing a safe and welcoming environment for all. We promise to keep the Y as a family friendly environment. To promote safety and comfort, the YMCA asks all persons to act appropriately at all times when in our facilities, on our property or participating in our programs.

- Membership cards or valid ID must be presented at the Welcome Center each time you enter. Members without membership card or photo ID may be denied entry.
- A Photo ID is required for all day pass users and guests.
- Please refrain from the use of foul language, abusive actions or any other inappropriate behavior.
- Physical contact with another person in an angry, inappropriate or threatening manner will not be tolerated.
- Appropriate clothing is required at all times. Closed-toe athletic shoes, shirts, and shorts or athletic pants.
- Theft or behavior, which results in the destruction of property, will not be tolerated.
- Please use discretion and proper etiquette in the facility, as well as locker rooms at all times.
- The YMCA is a drug, alcohol, weapons, and tobacco (including e-cigarettes) free zone.
- Profanity, harassment, and sexually explicit conversations are not permitted. Please refrain from using expletives or objectionable language in all areas.
- Using facilities to work with a "client" for a fee without being an employee of the YMCA is prohibited.
- For the safety of our members and guests as well as the animals, pets are not permitted on any SFYMCA property with the exception of service animals.
- Anyone 12 years or under is required to have a parent or guardian present at all times.
- To protect the members and guests from unauthorized photos use of cameras, camera phones and any other photographic equipment is not permitted. Please limiting the use of cell phones to the lobby, member lounge, and hallways.
- The YMCA reserves the right to deny access or membership to any persons who has been accused or convicted of any crime involving sexual abuse or is a registered sex offender. All employees, volunteers, and members are screen against the national sex offender registry.

This list is not exclusive, and the Summerville Family YMCA reserves the right to deny or revoke membership to any persons, if in the YMCA's sole discretion, such membership is detrimental to the health, safety, and enjoyment of its employees or members.

# YOUTH IN FACILITY GUIDELINES

## General Age Guidelines:

**0-9 years:** Child must be participating in a Y program or checked into the Child Development Center.

**10-12 years:** Child must be supervised by a parent/guardian while on the premises.

**13 and older:** Individual may be on the premises without parent/guardian supervision.

*\*No child 13 or under should be left unattended in any area of the YMCA, including the parking lot.*

## Youth Wellness Center and Group Exercise Usage:

**10-14 year olds must complete an orientation with Wellness Staff**

### 10-12 years:

- Will receive their own membership card
- May use all equipment under parent supervision.
- May attend group fitness with parent.

### 13 and older:

- Full use of facilities and can attend classes with no restrictions.
- Same privileges and expectations of Membership Policies and Code of Conduct as Adult Members

## Youth Aquatics Usage:

- Individuals 15 and under must pass a swim test annually to be admitted to the pool
- Children ages 14 and under must be accompanied and supervised by an adult (18 years of age or older) in the pool
- Individuals 14-15 (after passing the swim test) may use the pool without an adult in the pool. Supervision is still required on deck.
- Teens ages 16 and older may use the pool without an adult
- "Open Swim" is available for any and all members.
- "Adult Swim" is allotted for members over 14 years of age who have passed the swim test

## Child Development:

### Downtown:

Child Development: 6 weeks – 5 years

Nxt Lvl/KidZone: 6-12 years

### Ponds:

Child Development: 6 weeks- 12 years



## **SPECIAL EVENTS**

The following are special community events that are hosted by the Summerville Family YMCA. Proceeds from these fundraisers go to help support our annual campaign. Our annual campaign is the cornerstone of our charitable mission and your participation will make certain that we don't turn anyone away for an inability to pay.

### **FLOWERTOWN FESTIVAL**

The Flowertown Festival was established in 1972 to support the programs of the Summerville Family YMCA. Located in one of the South's most beautiful locations, Azalea Park, the Festival has become a nationally acclaimed event that attracts 225,000 visitors annually. Blooming azaleas provide the perfect setting for over 200 craft artists who participate. Food vendors, live entertainment, the children's carnival, local business and civic groups ensure that there is plenty to see and do at the Festival.

### **SHAMROCK SHUFFLE**

Hosted at our Downtown YMCA, the Shamrock Shuffle is run each year near St. Patrick's Day. Options for race day are 5 K or 10K competitive race, as well as a 1-mile fun run. This is a community sponsored event that can serve as a training tool for any one of the numerous spring races in the Tri-county area.

### **HEALTHY KIDS DAY**

Each year, the YMCA hosts Health Kids Day! HKD is national event promoted by the YMCA of the USA and is free for all area kids. The Summerville YMCA's event will be held annually at the Ponds and will include a race and a festival with games, activities, healthy food options, and community partners.

## **VOLUNTEER & EMPLOYMENT OPPORTUNITIES**

### **VOLUNTEERING**

Our facility is able to thrive based on the efforts and assistance that we receive from our team of volunteers. Whether you read to children, find items for an auction or conduct a group meeting - you can make a big difference in the lives of others.

### **EMPLOYMENT**

The Summerville Family YMCA's goal is to build strong kids, strong families and strong communities. We are able to achieve that goal by employing people who exemplify the values of our mission; caring, honesty, respect and responsibility. If you are interested in making a difference in someone's life, whether they are 2 or 92, the YMCA is the place for you.

If interested in learning more about our volunteer or employment opportunities, please give us a call or visit our website at [summervilleyymca.org](http://summervilleyymca.org). We'd love to hear from you!